

Chapter 6: Related Functions

Related Functions Overview

The related functions tutorial demonstrates a few very commonly encountered processes in Copart Operations. This tutorial will show how to cancel an assignment, seller change, as well as the Owner Retain process.



Key Concepts

Cancel Assignment: Assignments can only be canceled prior to trip confirmation. Lots should only be canceled at the request of a seller.

Seller Changes: occurs whenever a lot needs to be changed from one seller code to another.

Simple: company with multiple seller codes request a seller change between their own seller codes.

Complex: seller change occurs between two separate companies.



Question

An assignment can only be canceled by the request of the?

- A. Regional Manager
- B. Seller
- C. Owner

What are the 3 main steps to complete when a seller request a seller change?

1. _____
2. _____
3. _____

If any information pertaining to the owner retain needs to be changed prior to pickup or delivery, which function in CAS would you select?

- A. Owner Retain
- B. Owner Retain Maintenance
- C. Undo Owner Retain

How can a seller submit a request for a Seller Change?

If you cannot reach a representative for the new seller, which work order must you create immediately?

- A. Owner Retain
- B. Owner Retain Maintenance
- C. Undo Owner Retain

“Everything you do has some effect, some impact.” – Dalai Lama

